



REGISTER TODAY FOR EARLY-BIRD SAVINGS AND A CHANCE TO WIN A FREE STAY AT THE GAYLORD OPRYLAND!

NCRA CONVENTION & EXPO 2013



AUGUST 8 - 11



NASHVILLE, TENN.

A WORD FROM OUR PRESIDENT-ELECT



Dear Colleagues,

I invite you all to come and celebrate our profession — our history, our growth, and our future — at the 2013 NCRA Convention & Expo, Aug. 8 through Aug. 11, at the Gaylord Opryland Resort and Convention Center in Nashville, Tenn. The NCRA Convention & Expo is not only the largest annual gathering of court reporters, captioners, CART providers, videographers, firm owners, freelancers, educators, and students, it is also the perfect venue for each of us to reflect on what we do as professionals and individuals, in both our work and personal lives. It is also the perfect venue for us to chart our journey as we continuously strive to improve ourselves and our profession, and ensure that what we do continues to remain a vital service throughout the many areas where we work.

What better way to tune, hone, and showcase our professional skills and knowledge, than to immerse ourselves in four-days of workshops and sessions, vendor presentations, roundtables, and a wide array of fun and exciting receptions and other networking opportunities. Come and celebrate the high notes of our profession by cheering on our peers during award ceremonies, the ever invigorating National Speed and Realtime competitions, or the special Guinness World Record challenge being held this year in conjunction with the convention.

Join us as we share a laugh with this year's keynote speaker Mack Dryden, an electrifying motivational speaker and hilarious emcee, as well as a comedian, actor, and writer who has appeared in several feature films and on numerous television shows, including The Tonight Show with both Johnny Carson and Jay Leno. Hear Mack's inspiring and hilarious motivational speech, "Laugh to the Top: A Hilarious Guide to Achieving Your Goals," and listen as he shares his well-researched and very practical Seven-Step Formula for accomplishing whatever you want to achieve in business or in your personal life.

Plan now to attend the NCRA Convention & Expo and let your voice be heard as we celebrate our profession in Music City, USA.

Sincerely,

Nancy Varallo, FAPR, RDR, CRR

Earn up to 2.15 CEUs!

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CONVENTION APP

The 2013 NCRA Convention & Expo mobile app puts event navigation, learning and social networking at your fingertips. Visit NCRA.org/mobile2013 to access your online mobile guide to the convention. Receive the most up-to-date seminar and event info, and make the most of your convention experience. Features include:

- Complete schedule
- Local resources
- Speaker Handouts
- Social media plugins

FACEBOOK

Visit the NCRA Convention Facebook page to stay up to date on all the happenings, breaking news, and buzz leading up to the event. Let friends and colleagues know you'll be attending, and network with other convention attendees before arriving in Nashville: NCRA.org/nashville2013.

TWITTER

Follow us on @NCRA to get convention updates, news, and information. Use the hashtag to join the conversation.

#NCRA13

Helpful Tips & INFO



GAYLORD OPRYLAND RESORT

AND CONVENTION CENTER

2800 OPRYLAND DRIVE, NASHVILLE, TN 37214

CALL: 615-889-1000

WWW.GAYLORDOPRYLAND.COM



EARLY REGISTRATION MUST BE RECEIVED BY JULY 17 TO QUALIFY FOR THE DISCOUNTED RATE. REGISTRATIONS RECEIVED AFTER THIS DATE WILL BE SUBJECT TO A \$50 LATE FEE.

CANCELLATION/REFUND POLICY: Prior to the convention, registration may be changed or canceled upon written request only. Cancellations received in writing by July 17, 2013 will be fully refunded. A \$50 cancellation fee will apply to cancellations received between July 17 and August 2. No refunds will be issued after August 2. Please send cancellation requests to meetings@ncra.org.

NAME BADGE POLICY

Badges will be issued to all registered attendees and must be worn to gain entrance to concurrent seminars, receptions, networking events, the Expo Hall, and all other official convention activities. For your personal safety, please do not wear your name badge outside of the hotel.

PERSONAL SAFETY

To help ensure your personal safety and peace of mind throughout the conference, we will include your emergency contact information on the back of your badge. There is also space to write down medical conditions or allergies. Cell phones will also be used to communicate with attendees in case of emergency. Please be sure to provide this important information during the registration process.

PHOTOGRAPHY DISCLOSURE

NCRA takes photographs during its meetings and events for use in Association advertising, newsletters, and other promotional materials, whether in print, electronic, or other media, including the NCRA website and Facebook page. By participating in this conference you grant NCRA the right to use your name and photograph for such purposes.

PEOPLE WITH DISABILITIES

NCRA strives to hold meetings that are accessible to all. If you require special assistance, auxiliary aids, or other reasonable accommodations to fully participate in this event, please check the appropriate box on your registration form and contact NCRA by phone at 800-272-6272, or via email at meetings@ncra.org for assistance. Any information provided will remain confidential.

CONFERENCE ATTIRE

Business casual attire is appropriate for all conference activities. Attire for the President's "Casino Royale" Party on Saturday night is dress to impress... or better yet, dress to kill. The Gaylord Opryland property is quite large; we recommend that you wear comfortable shoes for getting around the resort.

NATIONAL COURT REPORTERS FOUNDATION FUNDRAISER

STENOGRAPH IS ONCE AGAIN DONATING A

DIAMANTE® WRITER

FOR NCRF'S CONVENTION FUNDRAISER.

VALUED AT \$5,095.00, THE DIAMANTE® WRITER IS OFFERED IN THE WINNER'S CHOICE OF ONE OF THE POPULAR DIAMANTE® COLORS. A DIAMANTE® WRITER WILL BE ON DISPLAY IN THE NCRF BOOTH, SO BE SURE TO COME SEE IT! FOR COMPLETE INFORMATION ABOUT THE DIAMANTE® WRITER, VISIT WWW.STENOGRAPH.COM. DON'T MISS THIS OPPORTUNITY TO WIN A DIAMANTE®.

CONTEST DETAILS

TICKETS: 1 FOR \$50 OR 3 FOR \$125

WHERE: NCRF BOOTH, TENNESSEE BALLROOM FOYER
WHEN: TICKETS WILL BE SOLD THURSDAY, AUGUST 8, THROUGH SATURDAY, AUGUST 10. THE DRAWING WILL TAKE PLACE AT THE NCRF BOOTH AT 5:45 P.M., ON SATURDAY, AUGUST 10. YOU MUST BE PRESENT TO WIN!

SPONSOR A STUDENT

For a small donation, you can invest in the future of our profession by sponsoring a student to attend the 2013 NCRA Convention & Expo. Attending the convention can be a major event in a future court reporter's career. Please consider making it a little easier for our dedicated students by providing your assistance. You can choose to donate \$25, \$50, \$100, or the entire registration fee of \$125. Following the convention, the total amount of donations will be divided among all student registrants, and a refund will be issued to them. See registration form on page 11 to donate.



CONVENTION HIGHLIGHTS

AS YOU PLAN YOUR SCHEDULE FOR THE CONVENTION,
BE SURE TO ATTEND THESE SPECIAL EVENTS:

**THURSDAY
AUGUST 8**

OPENING RECEPTION

6:30 P.M. - 8 P.M.

The excitement starts here! Welcome to the convention and to Music City, USA. The Opening Reception serves as the official kick-off celebration of the 2013 NCRA Convention & Expo. This networking event is designed to strike the right chord and set the stage for an energizing, educational convention experience. Mix and mingle with your fellow convention-goers, and enjoy hors d'oeuvres and refreshments before exploring the wonderful sights and sounds of Nashville.

**FRIDAY
AUGUST 9**



PREMIER SESSION AND KEYNOTE SPEAKER

9 A.M. - 11 A.M.

Witness the installation of NCRA's Officers and Board of Directors. Watch NCRA President Tami Smith, RPR, CPE, CSR, turn the leadership reins over to Nancy Varallo, FAPR, RDR, CRR, as she becomes NCRA's 2013-2014 President. Hear Nancy's presidential speech as she shares her hopes, dreams, and goals for our profession and our association. We will also honor this year's recipient of the Distinguished Service Award — the highest award bestowed by NCRA.

The Premier Session concludes with a special keynote presentation by Mack Dryden. Mack's inspiring and hilarious motivational speech, "Laugh to the Top: A Hilarious Guide to Achieving Your Goals," has garnered rave reviews from everyone who has ever heard it.

**SATURDAY
AUGUST 10**

AWARDS LUNCHEON

11:45 A.M. - 1:45 P.M.

Enjoy a delicious lunch and join friends and colleagues as we honor those in our profession who have reached new heights during the past year.

Among those recognized will be the newest group of Fellows of the Academy of Professional Reporting, as well as the winners of the CASE Award of Excellence, CASE Student Scholarships, the Aurelio Award for Altruism, the Realtime and Speed competitions champions, and others. This is a ticketed event.

Casino Royale Party

Good evening, agents. NCRA's 2013-2014 President Nancy Varallo needs your help to ensure that her upcoming year as president starts off with a bang. Join us for an evening of intrigue, mystery, and fun. Your mission, should you choose to accept it, is to enjoy a delicious dinner and the company of friends and colleagues and kick up your heels to the hottest tunes that Music City has to offer. All-inclusive registrants will find forged documents enclosed in their packets that can be presented to any of our cleverly disguised sleeper agents at the bar in exchange for the first drink—shaken, not stirred of course. Other registrants can purchase regular or VIP seating tickets. See the registration form for more information. Formal attire is encouraged but not required. One thing for sure is, Nancy will be dressed to kill.

CONVENTION AGENDA

The schedule, seminar topics, and speakers are subject to change. Visit www.ncra.org/convention to view full session descriptions and the latest information.



8AM-9AM

CERTIFIED REALTIME REPORTER (CRR) EXAM

Open a world of new opportunities by becoming realtime-certified. The report time is 7:45 a.m. You may register between June 19 and July 17 to take the CRR skills exams. Register online at www.ncra.org/testing.

9-10AM

NATIONAL SPEED COMPETITION

Engage in friendly competition with some of the best writers in the country. (0.25 PDC per leg for qualifiers)

During the National Speed Competition, contestants write and transcribe three, five-minute legs – 220 Literary, 230 Legal Opinion, and 280 Testimony – and qualify for each with an accuracy score of 95 percent or better. The best combined score wins the championship. To enter, you must be an RMR or RDR and an NCRA member in good standing. Qualifiers can earn 0.25 PDCs per leg once every three-year cycle.

Logistics require that we know in advance how many people will be participating; as such, the deadline for registering for the contest is July 17; on-site registration is not permitted. Registrants hold an informal practice session from 4:00 p.m. - 6:00 p.m. on August 6. Speed contest results will be announced at Saturday's Awards Luncheon. A separate fee is required for the competition. To register, please visit www.NCRA.org/Convention.



8:30AM - 5PM

PRE-CONVENTION INTENSIVE CAT VENDOR WORKSHOPS

Advantage Software
Please join Julie Samford for an in-depth, easy-to-follow tour of the latest features in Eclipse and the all-new Bridge Mobile. Learn about the features, and exactly how to implement them into your daily routine. Don't miss the opportunity to learn Eclipse 6! You will fall in love with Eclipse all over again. Please bring your Eclipse laptop, your writer, and a power strip.
AristoCAT
Join Larry Hunt, owner and president of AristoCAT Development Corp., for an interactive training session designed to increase your knowledge of the AristoCAT software. Attendees are encouraged to ask questions at any time, offer tips and tricks that other attendees might find helpful, and suggest software enhancements. Attendees are also encouraged to bring a laptop, a writer, and realtime cables.
Gigatron - StenoCAT
Join 20-year StenoCAT veteran Rick Louie for an intensive vendor training session. The StenoCAT vendor training session will focus on a wide range of realtime topics.
ProCAT
This seminar will answer all your questions and cover all of the new features in Winner 11. You will learn how to permanently dock your panels in realtime, how to set up your virtual seating chart, how to use the new SpeakerTokens for handling names etc., use on the fly, auto naming, replacing a word on the fly, dual-channel audio recording, and creating excerpts, in order to keep your steno and audio intact. We will also look at the Punctuation table, Auto Complete for editing, Mark Kislingbury's AutoBrief reminders, the new setup for your Indexing needs, and much more.
Stenograph
This course is for reporters who want to take their Case CATalyst skills to the next level. Learn to customize the features of Case CATalyst 14 and become familiar with features that enable you to translate more accurately, spend less time editing, and perform production tasks more efficiently. No equipment is required because detailed handouts with step-by-step instruction will be provided; however, attendees are welcome to bring a laptop loaded with the most current version of Case CATalyst 14.
Stenovations
This seminar is designed to teach Windows and editing shortcuts to save time, and to implement realtime commands. Implementing realtime commands and realtime macros will result in formatted rough drafts and less editing after the job. Please bring your writer and computer for hands-on learning.

8AM-5PM

CERTIFIED REPORTING INSTRUCTOR (CRI) ORIENTATION, DAY 1

Become a better teacher, coach, and mentor, whether you're in the classroom or in the field. During two days of intensive, interactive instruction, you'll learn about successful teaching methods, communication tactics, and student coaching strategies. You'll also gain insight into the adult learning process and develop a deeper understanding of curriculum design and development. You'll leave this workshop with the knowledge you need to be an effective realtime reporting instructor. What's more, you'll have the opportunity to put your newly-honed skills to the test in interactive role-playing sessions based on various classroom scenarios. Candidates who complete both the CRI orientation and the accompanying assignments will receive the CRI certification.

9AM - 5PM

Realtime Systems Administrator Workshop, Day 1

MASTER REALTIME HOOKUPS AND POSITION YOURSELF AS AN EXPERT ON LEGAL TECHNOLOGY.

Program Description

Firm owners, freelance reporters, and official reporters: Improve your professional marketability, as well as your technical proficiency, by taking the first step in obtaining a certificate as a Realtime Systems Administrator. This day-and-a-half seminar that will focus on all aspects of realtime hookups and litigation support that rely on realtime connections, including cutting-edge wireless realtime. Learn how to quickly troubleshoot realtime issues based on real-world scenarios. Explore all aspects of connectivity from serial communication to more advanced networking concepts. Learn how to hook up your client or judge to the many vendors that provide realtime technology — LiveNote, CaseView-Net, Summation, Bridge, Denoto, Visionary, Speche, and Televue, to name just a few.

The course curriculum will include:

Computer Basics Lexicon, Ports/Device Manager, general familiarity with Windows XP, Connectivity Basics Serial Communication, Bluetooth, and Networking, Serial Products LiveNote, Summation, CaseViewNet/ CaseView II, Bridge, Denoto, Visionary LiveFeed Direct, and 1360 Studios Transcript Manager Pro, Streaming Products: LiveNote Stream, Speche, Televue Visionary,

LiveFeed Remote and TextStream, Troubleshooting scenarios.

Comprehensive Manual

Not only will you receive all the benefits of attending this informative workshop and 1.0 CEU, but you will also receive a comprehensive manual that includes all the subject matter that will be covered, which will help prepare you for the practical examination.

Important Information

A separate fee is required for the workshop and/or exam. No social-event tickets are included. You must attend the entire workshop to earn CEUs. Workshop attendees who may want to follow along on their personal computer system during the workshop may bring their CAT system, but this is by no means mandatory. There will be time allotted before each daily start for setting up the systems. For those taking the exam, it will be necessary for you to bring your CAT system and writer into the testing environment.

8:30AM - 11AM

NCRA ANNUAL BUSINESS MEETING

Take an active role in your association. The annual membership meeting of the association provides each member the opportunity to directly participate in the governance of NCRA. Hear reports from NCRA leaders, elect new officers and directors, vote on bylaws amendments and other important issues, and contribute to vital association business. You do not have to be registered for the convention to attend. Eligible voting members will check in and receive a ballot and information starting at 8:00 a.m.

1PM - 2:30PM

NATIONAL REALTIME COMPETITION

TEST YOUR REALTIME SKILLS AGAINST SOME OF THE BEST IN THE INDUSTRY.

The National Realtime Competition consists of two, five-minute legs – straight matter at 220 wpm, and a two-voice dictation at 225 wpm. To qualify for a leg, contestants must have an accuracy score of 95 percent or better; the best combined score wins the championship. To enter, you must be an RMR, RDR, CRR, CBC, or CCP, and an NCRA member in good standing. Qualifiers can earn 0.25 PDCs per leg once every three-year cycle.

Logistics require that we know in advance how many people will

be participating. The deadline for registering for the contest is July 17. On-site registration is not permitted. Realtime contest results will be announced at Saturday's Awards Luncheon. A separate fee is required for the competition.

2PM - 6PM

NATIONAL COMMITTEE OF STATE ASSOCIATIONS (NCSA) MEETING

Take the pulse of NCRA's state affiliates.

The National Committee of State Associations (NCSA) serves as the liaison between NCRA and its affiliated associations. NCSA delegates and alternates discuss resolutions as well as issues affecting court reporters across the nation. Registration opens at 1:15 p.m. for delegates and alternates. Observers are welcome at 2:00 p.m.

6PM - 6:30PM

"ONLY NEW ONCE" FIRST-TIMER RECEPTION

Celebrate your first convention!

If this is your first NCRA convention, we want to make you feel welcome! Please join the NCRA Board of Directors and the NCRF Board of Trustees, who will greet you, answer your questions, share stories from past conventions, or just raise a glass and celebrate as you join the biggest event in the court reporting profession.

6:30PM - 8PM

OPENING RECEPTION

The excitement starts here! Welcome to the convention and to Music City, USA. The Opening Reception serves as the official kick-off celebration of the 2013 NCRA Convention & Expo. This networking event will strike the right chord and set the stage for an energizing, educational convention experience. Mix and mingle with your fellow convention-goers, and enjoy hors d'oeuvres and refreshments.



FRIDAY AUGUST 9

8AM - 11AM

Realtime Systems Administrator Workshop, Day 2

11:30PM - 5:30PM

Realtime Systems Administrator Exam

There will be a limited number of slots available to take a practical (skills) examination following the workshop. Applications will be accepted on a first-come, first-served basis. To be eligible for the test, you must first attend the Realtime Systems Administrator Workshop.

To ensure your success, it is recommended that you practice working with realtime before sitting for the exam. Only those who are already familiar with realtime connectivity should attempt to sit for the practical exam immediately following the workshop.

Your examination time will be confirmed at a later date. Detailed information about the exam will accompany that confirmation, including what equipment you will need to bring, as well as what software you'll need to have downloaded. Note: Should you elect to take the educational workshop and not the exam at the convention, you may take the exam at a future date.

A separate fee is required to register for both the Realtime Systems Administrator Workshop and Exam.

8AM - 5PM

Certified Reporting Instructor (CRI) Orientation, Day 2

8AM - 5:30PM

Student Seminar Program, Day 1

Attention all court reporting students. Join NCRA's Student Community of Interest for two days of seminars and activities that will boost your morale, help you in school, show you the real world of reporting, and have you networking with reporters in every field who can share invaluable practical advice for your success in the profession.

Student Seminar Topics and Events Include:

- **Premier Session:** Installation

of Officers and Directors, and Keynote.

- **KHEBG/PHA*EUT:** Examine the strategies that chess champions use and learn how to apply them to speedbuilding.
- **Meet the NCRA Board of Directors**
- **Court Reporting Mind Games:** Discover what different skill sets you need on your path to a successful career!
- **Seven English Rules that will Change Your Life**
- **Please Give Me More Time:** Learn how to how to balance your career, school, family, and all the other things that demand your attention NOW!
- **Awards Luncheon**
- **Deal or No Deal:** Learn the rules of the game when it comes to client retention and making the right impression.
- **Briefing On The Fly for Faster Writing**

11:30AM - 5:45PM

Punctuation Workshop: You Want Me to Use a Comma There?

Are you "comma happy?" Do you put in a comma whenever there is a pause? Do you get nervous when there are three or four lines with no punctuation? Do you toss in a comma somewhere?

This seminar will take an overall look at how commas work and what we need to know about every comma we use. We will discuss some of the basic comma rules (with a few twists and turns) and some of the more obscure comma rules. You know a comma goes before and when there is an independent sentence after. What if there is "well, Your Honor" after the and? What do you do? In another scenario, you have "But, again, sir, well, we have to get some answers"? Isn't that too many commas?

The workshop is included in the All-Inclusive and Friday registration packages. A separate fee is not required. You must attend the entire workshop in order to receive CEUs. Margie Wakeman Wells, CRI

7:15AM - 8:15AM Concurrent Seminars

The Internet is a Captioner's Best Friend

In broadcast captioning, as in our daily lives, the Internet provides us with a wealth of knowledge at our fingertips. But how can you quickly and accurately identify that unfa-

miliar term that an anchor just used or the lyrics to that mushy-mouthed song that's playing? Join Alan Peacock for an interactive discussion on how to leverage all the tools and resources available on the Internet that can make or break our jobs as captioners. From YouTube to lyrics.com, to setting up a wireless hotspot, we'll discuss all things web- and captioning-related. This is a tech-friendly seminar, so come prepared to tweet your ideas and comments before, during, and after the meeting. Don't forget to use hashtag #NCRA13 to make sure your tweets are part of the overall convention conversation.

Alan Peacock, RMR, CRR, CBC, CCP

Cloud Storage, Delivery, and Collaboration for Reporters

As cloud solutions have matured, more and more tools have become available for reporters to back up and store files, collaborate with scopists and other colleagues, and seamlessly deliver transcripts and other products to clients from anywhere in the world. Learn how you can leverage the cloud to provide more efficient and effective services for your clients.

Speakers TBA

Wireless Networking for Beginners

In recent years, the ability to configure and connect to a wide variety of wireless networks has moved from a useful skill to a necessity. Learn the basics of how wireless networks operate and simple tips for troubleshooting wireless connectivity. You'll also learn how to address clients' concerns related to the security and reliability of wireless connections, especially when streaming realtime.

Speakers TBA

8:15AM - 9AM Coffee Break With Exhibitors



9AM - 11AM

Premier Session, Installation of Officers and Directors, and Keynote Presentation

This is your chance to make NCRA history. Witness the installation of NCRA's Officers and Board of Directors. Watch NCRA President, Tami Smith, RPR, CPE, CSR, turn the leadership reins over to Nancy Varallo, FAPR, RDR, CRR, as she becomes NCRA's 2013-2014 President. Hear Nancy's presidential speech as she shares her hopes, dreams, and goals for our profession and our association. And join

in as we honor this year's recipient of the Distinguished Service Award — the highest award bestowed by NCRA. Shhh...it's a surprise!

The premier session will conclude with our special keynote presentation, by Mack Dryden. In his uniquely humorous and engaging style, Mack will give you all the laughs and motivation you need to re-energize your life, bounce back from defeat ("Falling on your face is still moving forward!"), and reach for more loftier goals than ever. While making his points with laugh-out-loud anecdotes and sharing harrowing survival stories, he outlines his well-researched and very practical Seven-Step Formula for accomplishing whatever you want to achieve in business or in your personal life.

11:30AM - 1PM Concurrent Seminars

Combining CART and ASL Seamlessly as a Unit

CART and ASL, when provided by qualified professionals who work as a team, can create an exceptional experience for your consumers, but only if you understand how to merge the two services into one seamless unit. One size does not fit all when evaluating and selecting hearing loss accommodations to facilitate effective communication. Advances in technology and austere budgets can present unprecedented challenges. Join a cross-functional panel of experts to discuss how you can assess and evaluate your clients' communication access options, and how to combine accommodations in a way that will provide consumers with the fullest possible access to communication.

Valerie Stafford-Mallis, MBA,
Alternative Communication Services, LLC
Michael J. Cano, RMR, CRR, CBC, CCP
Anthony Verduja, NAD IV, RID NIC, CI, CT

A Futurist Looks at the Freelancer

What will the role of the freelance reporter look like decades from now? Join Adam Miller for an entertaining, informative, and speculative look at how the court reporter of tomorrow will make the record. Drawing from both alternative methods (digital audio/video, voice writing, voice recognition) and advances in seemingly unrelated areas (computer gaming, the security state, the open-source and maker movements, toys and gadgetry, medical imaging, distributed computing and Moore's Law, and inter alia), Adam postulates a near future where the freelance

stenographic court reporter is the human hub of a technological wheel churning out quality realtime and final transcripts faster and easier than ever before.

Adam D. Miller, RPR, CRI, CLVS

Using Your Foundation to Help Others and Build Your Brand

The National Court Reporters Foundation's (NCRF) Legal Education Program (LEP) and Veterans History Project (VHP) add value to your community on their own merit. Not only are these programs wonderful opportunities to give back; they are also powerful strategic building blocks to strengthen your brand, either as a firm or an individual reporter, and to bring clients to your door.

Are you reluctant to do public speaking? Do you need ideas on how to help promote the realtime reporter? During the first half of this seminar, learn about NCRF's LEP opportunities and FREE teaching tools. You will walk away with public speaking tips and materials to present your own Legal Education seminar.

For the last 10 years, NCRF has partnered with the Library of Congress' Veterans History Project to transcribe the oral histories of America's war veterans. During the second half of this seminar, learn how you can become part of American history by hosting your own VHP Day or transcribing an oral history (reporters earn FREE PDCs, and students receive a complimentary one-year of NCRA membership for transcribing).

Marilyn Sanchez, FAPR, RMR, CRR
Jan Ballman, RPR, CMRS

Vendor Showcase Seminar: College of Court Reporting (CCR)

Come and see what's up the with College of Court Reporting and with ev360 Professional. With more than 28 years as a leading innovator in court reporting education, CCR will be demonstrating its entirely new approach to court reporting education through its ev360 Learning Management System and Technologies. Discussions and Training will focus on the following topics:

Learn what makes up the ev360 Professional curriculum, including academic and skill development courses, and this whole new approach to course completion and learning validation. Also learn what you can do with the suite of ev360 technologies, what we are developing for the future of realtime skill development, and how it will improve everything you do.

Jay T. Vettickal, CRI

1PM - 2:30PM

NATIONAL COURT REPORTERS FOUNDATION (NCRF) ANGELS LUNCHEON (BY INVITATION ONLY)

All 2013 Angel donors are invited to attend this exclusive luncheon. This invitation-only event is the NCRF's opportunity to thank its major 2013 donors. If you are interested in becoming a 2013 Angel, contact B. J. Shorak, NCRF deputy executive director, at 800-272-6272, ext. 126, or via email at foundation@ncra.org.

2:30PM - 4PM Concurrent Seminars

Creating Demand for Draft Transcripts

Our fast-paced court reporting world demands that we write smarter. Ed Varallo, six-time NCRA speed contest champion, will explore his systematic approach to shorthand that is designed to require less physical effort, produce better realtime output, and reduce editing/scoping time. Learn techniques to streamline your writing — tips you can put to use immediately. Learn tips and techniques to create the demand for rough draft transcripts. Delivery by dinnertime, not bedtime, is what your clients need. Learn how to provide this valuable service and improve your bottom line.

J. Edward Varallo, RMR, CRR, FAPR

Securing the Court: Safety Tips for Official Court Reporters

Courthouses are a symbol of our democratic process, but they are also a place where lives can be adversely affected by judicial decisions. The U.S. Marshals Service has seen violence rise over the past few years. Whether due to emotional outbursts, or the plan of an attacker, your workplace can become a flashpoint for violence. Learn how to educate you and the court family on safety and security best practices during and after a threatening situation.

Sr. Inspector John Shell, U.S. Marshals Service

Hot Topics in Ethics

Have you ever been in a professional dilemma and felt there was no answer? In this seminar, our panelists will address numerous hot-button ethical issues and how to handle them, based on advisory opinions issued by NCRA's Committee on Professional Ethics (COPE).

Speakers TBA

Vendor Showcase Seminar: Streaming Internet Realtime and Local Realtime Using LiveDeposition.com

Join us as we demonstrate one of the hottest trends in court reporting. Find out how simple it is to stream Internet realtime and local realtime depositions. This seminar will teach you how to connect and stream live through LiveDeposition.com.

Steve Genter

4:30PM - 6PM Concurrent Seminars

The Ins and Outs of Stadium Captioning

Come learn what to expect when your next assignment has you captioning at a stadium. Who is your audience? How do you connect to the stadium equipment? Do you write differently? What about the lyrics? Karen and Carol are experienced stadium captioners, and they've got answers for you.

Karyn D. Menck, RDR, RMR, CRR, CBC, CCP
Carol Studenmund, RDR, CRR, CBC, CCP

Protecting Our Profession State by State

You're committed to protecting your livelihood and defending the interests of the court reporting profession, and you know, that because most court reporting legislation is at the state level, we need an army of dedicated grassroots advocates lobbying in all 50 states to ensure our voice is heard. You're ready to do your part, but where do you start, and how do you stay informed? That's where NCRA's grassroots lobbying tools and resources come in.

Join NCSA leaders and NCRA's Government Relations staff for a look at NCRA's State of the Nation Activities Report (SONAR), NCRF's Legal Education Program, and dozens more tools and resources that will help you fight budget cuts, promote mandatory certification, keep an eye out for problem legislation, and much more. You'll learn how to make a real difference for court reporting in your area, and the gains you make will provide inspiration for others to take up the fight. Together we can ensure a bright future for our profession.

Speakers TBA

Search Dogs

In remembrance of our colleague, Atlanta court reporter Julie Brandau, America's court reporters are providing a vital disaster response resource to our nation by

sponsoring the training of rescued canines who ultimately become rescuers. See the canine-handler teams in action and be part of the search!

Jan Garnett Lopez, CSR, RPR
Lt. Patti Krafft and "Hula,"
Dallas Fire-Rescue
Lt. Chet Clark and "Elvis,"
Oklahoma City Fire

Vendor Showcase Seminar: Realtime Learning Systems/Realtime Coach

We'll be brief: To improve. To advance. To enhance. To polish. To progress. These are all reasons you include conventions on your to-do list, and all reasons to attend the myRealtimeCoach™ Vendor Showcase seminar. You know that increasing speed and improving accuracy translates into more money, more time, more job security, and more certifications. Thousands are using myRealtimeCoach™ to achieve their goals. myRealtimeCoach™ users define dedication by logging more than 1.5 million hours on the most successful skill-building system available globally.

Learn how you too can receive realtime feedback on your writing, target and improve your bad habits, and watch your translation rate soar. Marybeth is a seasoned, practical reporter who will give you all the info and motivation you need—plus a stroke of luck may mean you win big with automatic giveaways and instant discounts. This fun, informative, and speed contest-paced seminar will leave you with your questions answered and a stitch in your side.

Join us—it's a capital idea! Have a conflict in your convention seminar schedule? Make the /write/right choice.

Marybeth Everhart, RPR, CRI

9PM - 10PM

CART AND CAPTIONING COMMUNITIES OF INTEREST DESSERT RECEPTION

If you are a CART provider or captioner, don't miss this chance to swap stories and network with your peers. You must be registered for the convention to attend this complimentary networking reception, but a separate registration or fee is not required. Just show up and share an hour of relaxation and good conversation with fellow reporters from across the country and around the world.



8:15AM - 8:30PM

Student Seminar Program, Day 2

8:30AM - 11:30AM

School Owners and Administrators Roundtable Discussion

This open forum discussion will reassess the current practices in court reporting training, identify new trends, and explore where changes and improvements can make court reporting education more effective. Join us and share your ideas for increasing student success. Pre-registration is not required. All school owners and administrators are welcome to attend.

8:30AM - 5PM

Teachers' Workshop

Court reporting education is a vibrant and rapidly changing field. As an instructor, you need to stay on top of the latest developments in areas ranging from court reporting to technology to instructional theory. Join experts from around the country for sessions that will broaden your knowledge, challenge your preconceptions, and reinvigorate your passion for education.

This program is included in the Convention All-Inclusive and the Saturday-Only registration packages. Participants who are registered for the Saturday-Only package may purchase tickets for the Awards Luncheon and President's "Casino Royale" Party.

Topics Include:

- Extinguishing the Flame – Avoiding Academic Burnout: Learn how to "contain the fire" as you work to stay grounded and prevent burnout.
- Steno-Language Learners – Discover how to use the principles of English Language Learning (formerly ESL) to revolutionize your instructional design.
- Teaching Today Means Using More than Just a Chalkboard: Learn how to improve learning outcomes, motivate, and accelerate the acquisition of steno skills using free and low-cost technologies.
- Court Reporting Educator Think Tank: Reassess current practices, identify trends, and explore the future of court reporting education.

7:30 AM - 9 AM
Concurrent Seminars

TRAIN Seminar

Presented by the TRAIN Task Force

The TRAIN (Taking Realtime Awareness and Innovation Nationwide) program was created by NCRA to create a grassroots influx of realtime reporters, enabling the court reporting profession to remain the true technological leaders of the legal services industry. This seminar will provide an interactive opportunity to glean tips on writing better realtime, as well as potential methods for motivating other reporters to start writing realtime or to improve their overall reporting skills. Attendees will break out into small groups for individualized training on hardware, software, writing tips, and more. Through TRAIN, NCRA hopes to assist all court reporters nationwide in becoming proficient realtime writers. You can do it and we will help you get there!

Speakers TBA

Web Meetings and Videoconferencing

There are many products on the market that can help reporters hold web meetings and provide video conferencing services for their clients. Learn how some of these products work and how to incorporate them into your work as they become more prevalent in the field.

Christine Phipps, RPR

Overcoming Test Day Jitters

Do you suffer from the test day heebie-jeebies? Feel like you fall apart at the mere thought of a speed test or certification exam? Then you need this seminar! Marybeth will take a look at the causes of, and cures for, test anxiety in this fun-filled seminar. Learn some tricks that will help you battle the heebie-jeebies throughout your reporting career.

Marybeth Everhart, RPR, CRI

Vendor Showcase Seminar: Learn How RHPEs Can Make You a Better Reporter!

Mark will share how he uses something called RHPEs in his writing, which makes small-word phrases come to life, and will rehabilitate and rejuvenate your writing! Mark will also demonstrate how these RHPEs can revolutionize your writing to give you more speed, accuracy, and joy in writing.

Mark Kislingbury, RDR, CRR

9AM - 10AM
COFFEE BREAK WITH EXHIBITORS



10AM - 11:30 AM
Concurrent Seminars

CART: The Tech Connection

Join us for an interactive seminar demonstrating current technologies used for displaying CART. Attendees will rotate through various work stations and learn how to hook up and troubleshoot a projector, a character generator, and output to tablets, such as iOS or Android devices, as well as other applications used by CART providers. There will be plenty of time for questions and for you to share your experiences as well.

Linda S. Hershey, RDR, CRR, CBC, CCP

Taking the Pressure Out of Daily Copy

If the thought of reporting a daily copy realtime trial stresses you out and sends shivers up your spine, this is the seminar for you! Anthony Frisolone, Official Court Reporter for the United States District Court, Eastern District of New York, will help you explore some of the tricks of the trade that make producing daily copy transcripts seem like a piece of cake. Should you engage the services of a scopist or a proofreader? DropBox or YouSendIt; would services such as these assist you? What about delivering and distributing transcripts, archiving, what are the most efficient methods to do that? This seminar will help you become an efficient and proficient reporter so that you can provide this valuable service in your courtrooms. Dig in and burst out of your comfort zone! You will be surprised by the new adventures that will help your career blossom!

Anthony D. Frisolone, FAPR, RDR, CRR, CRI, CSR

Workplace ROI for Court Reporters

We enter the workplace for many different reasons, but we all desire the same result, a return on our workplace investment. What is the investment? Why are we making the investment? How can we maximize our return? Join Al and Kay Betz for a discussion on how to ensure that your presence in the workplace and in the industry is both productive and rewarding.

Al Betz, Al Betz & Associates, Inc.
Kay Betz, Al Betz & Associates, Inc.

Vendor Showcase Seminar: PDF Transcripts – The New Standard

YesLaw has developed a full production solution for the delivery of PDF transcripts. For attorneys, the

YesLaw PDF has the features they expect from an electronic transcript. For reporters and reporting firms, YesLaw provides the production and online delivery tools to streamline the creation process of PDF and multiple other transcript formats.

Brian Clune, CLVS

11:45 AM - 1:45 PM AWARDS LUNCHEON

Enjoy a delicious lunch and join friends and colleagues as we honor those in our profession who have reached new heights during the past year. Among those recognized will be the newest group of Fellows of the Academy of Professional Reporting, as well as the winners of the CASE Award of Excellence, CASE Student Scholarships, the Aurelio Award for Altruism, the Realtime and Speed competitions champions, and others. This is a ticketed event.

2 PM - 3:30 PM Concurrent Seminars

Best Practices for Captioning Quality

Captioning quality is an issue that has taken on an increased relevancy over the past decade as more Americans are demanding captioned television programming. With an estimated 38 million Americans who are deaf or hard-of-hearing, broadcast captioners provide the necessary service to allow all individuals in this country to have access to news broadcasts, sporting events, entertainment, and other television programming that most Americans take for granted. This interactive panel will feature a broad group of individuals directly related to quality captioning.

Speakers TBA

The 8th Annual Trivia, Spelling, and Vocabulary Bee: Music City Edition

Join your fellow logophiles at this perennially popular seminar to test and showcase your knowledge of three major components of every reporter's life, trivia, spelling, and vocabulary! You'll laugh and learn and win valuable prizes – along with CEUs!

Bee "Queen" Melanie Humphrey-Sonntag, RDR, CRR, CCP

Welcome to the Tech Lab

Join vendors and members of NCRA's Technology Evaluation committee for a unique session focused around addressing your toughest technology issues and

tuning up your technological devices. Bring your laptop, tablet, smartphone, and any other mobile devices you use in your daily work. Our panel will discuss steps you can take to get the best performance out of your device, and our consultants will be "walking the floor" for one-on-one consultations during each segment. Plan to walk away with improved functionality, as well as tips and tricks on how to get more out of the technology you rely on every day.

William E. Weber, FAPR, RDR, CRR

Vendor Showcase Seminar: LightSpeed Sensitivity and Configuration Settings

Learn various features of the software application that interfaces the LightSpeed writer to any CAT software, including achieving enhanced accuracy by adjusting basic threshold settings and combination values in designated key combinations. Learn how to analyze raw pressure data from which a steno stroke is created.

Mark Kislingbury, RDR, CRR

4 PM - 5:30 PM Concurrent Seminars

Briefing on the Fly for Faster Writing

All stenographic court reporters want to write faster and more accurately, but in order to do that, you may need to change the way you approach your writing. By creating new briefs "on the fly," you can continuously improve your writing and become a better, faster reporter. Join Kimi George for an interactive discussion on how to come up with briefs quickly, and what makes some reporters better at this than others. Learn how to enhance and leverage the creative side of your brain to come up with effective briefs quickly, and ensure that they stick in your memory.

Kimi George, RMR

The Dirty Dozen: 12 Punctuation Errors that Reporters Make

The good thing about court reporting is that only a handful of rules cover most of the punctuation in transcripts. The bad thing about court reporting is that only a handful of rules cover most of the punctuation in transcripts. The problem is that if you don't know these rules, you'll make the same mistake over and over again. This seminar/workshop will focus on 12 of the errors most commonly made by reporters. It will also be open – since keeping reporters on topic is like attempting to herd cats

– to any other questions, related or unrelated, that come up along the way.

Art Cochran,
Brown College of Court Reporting

The Evolution of Machine Shorthand

Join steno historian Dom Tursi, for an exploration of the history of machine shorthand infused with fascinating factoids about the inventive geniuses behind our writing machines, why the first computerized steno machine was created, and the evolution of some 50 machines from all over the world. You'll also learn about key moments in the development of machine writing, from early attempts to create mechanized shorthand devices in France, Germany, and Italy in the early 1800s to "The Important Three" in America (Bartholomew, Anderson, and Ireland). Finally, you'll learn about the development of the Stenograph company and its importance to machine shorthand, as well as the development of paperless keyboard writers, unusual keyboard layouts, and instant-translating machines. Don't miss this chance to learn surprising new information about the machine you use every day.

Dominick M. Tursi, Director,
The Gallery of Shorthand

Vendor Showcase Seminar: Interactive Realtime in the Conference Room and in the "Cloud"

Designed for reporters, technologists, and managers, this seminar will cover the delivery of interactive realtime in the same room and across the globe via Case CATalyst and CaseViewNet. Attendees will learn exactly what hardware and software is required, as well as the costs incurred when providing this highly-lucrative service.

Vickie Main

7 PM - 11 PM

Casino Royale Party

Good evening, agents. NCRA's 2013 – 2014 President Nancy Varallo needs your help to ensure that her upcoming year as president starts off with a bang. Your mission, should you choose to accept it, is to enjoy a delicious dinner and the company of friends and colleagues while dancing to some of the hottest tunes that Music City has to offer.

All-inclusive registrants will find forged documents enclosed in their packets that can be presented to any of our cleverly disguised sleeper agents at the bar in exchange for the first drink. Other registrants can purchase regular or VIP seating tickets at the registration desk through 6:00 p.m. on Saturday. VIP tickets entitle you to preferential seating in the ballroom, recognition during the evening, and a personal memento from Nancy.

This event is sure to be full of international men and women of mystery, so agents looking to blend in should be dressed to kill. Come dressed as James Bond or your favorite Bond character. Formal attire is encouraged but not required. As always, should you or any of your force be captured, NCRA will disavow any knowledge of your actions. This message will self-destruct in five seconds.





8:30AM - 10 AM
Concurrent Seminars

Bringing CART to Your Community

NCRA staff and volunteers are working hard to increase the profile and champion the interests of CART providers and captioners at a national level. But many times, successful advocacy and accessibility campaigns take place at the local level. Learn about the HLAAs-Nashville Chapter's ongoing project to introduce basic CART and captioning technology to community venues, including live theatre, leisure and recreational activities, educational events, and religious venues, and how you can launch or become involved in similar projects in your own community. Learn how to educate the community about CART and captioning and the communication needs of the hard-of-hearing, identify grant resources and obtain funding to purchase CART and captioning technology, and collaborate with community venues to offer CART/captioning services on a one-time, free trial basis.

Attorneys Gone Wild: Ethical Conduct and Misconduct in the Courtroom

Every licensed attorney is held to strict ethical standards, and any deviation from those standards on the part of the attorney or those the attorney hires could lead to disciplinary action by the state Supreme Court. Court reporters, litigation support professionals, and others who interact with attorneys on a daily basis, will benefit from a basic understanding of the rules, standards, and professional expectations that govern attorney conduct. Join former prosecutor Philip Bogdanoff for a lively, informative, and interactive presentation on attorney ethics, including client contact, discovery, judicial decorum, and the disciplinary process. Don't miss this chance to gain a deeper understanding of legal ethics, so you can better serve your clients or judge.

Philip Bogdanoff, J.D.

Teaching and Mentoring:

The Keys to the Future of the Profession
We all understand that attracting,

retaining, and training court reporting students and new reporters is the key to a bright future for the stenographic court reporting profession. But how can each individual court reporter do his or her part, and what is NCRA doing to lead the charge? Join a panel of educators, NCRA board members, and NCRA staff, to discuss how each of us can best apply our skills to achieve these goals. In addition to learning about the work of NCRA's Vision for Educational Excellence Task Force, you'll learn about what you personally can do to get involved. By joining forces to support our schools, advance our association, and mentor our colleagues, we can ensure the future success and stability to which we all aspire.

Speakers TBA

10:15AM - 11:45 AM
Concurrent Seminars

Pressing the Help Button

When you're presented with technology challenges, it can often be more cost-effective to bring in a professional solution rather than investing your own valuable time and effort. But how can you find the right professional, and what costs should you anticipate? How can you establish a cost structure that will provide help when you need, it without breaking your budget? And once you've secured the right professional with the right level of support, how can you efficiently and effectively communicate the problems you're having? Learn how to work as a team with IT support professionals to ensure speedy and affordable resolutions to your technology roadblocks.

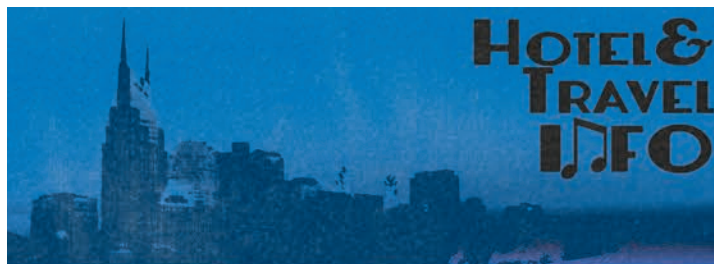
Speaker TBA

To Interrupt or Not to Interrupt:

That is the Question

As reporters, we are trained to be seen but not heard, and to act as silent guardians of the record. But in order to ensure the accuracy of that record, sometimes we have to impose ourselves into a proceeding. Deciding when and how to do this can be a tough choice, but it's one that we're faced with frequently. Veteran reporter Kathy Zebert will discuss the appropriateness, necessity, and timing of interrupting the record and share tips on how to accomplish this daunting task without upsetting the flow or momentum of the proceedings. You'll also learn effective tactics and techniques for handling attorneys who don't want to be interrupted.

Kathy Zebert, RPR



WWW.GAYLORDOPRYLAND.COM

GAYLORD OPRYLAND

★ RESORT AND CONVENTION CENTER ★

Located on the banks of Tennessee's Cumberland River, the Gaylord Opryland Resort and Convention Center is in close proximity to the excitement and energy of downtown Nashville, and is easily accessible to all of Music City's legendary attractions.

✂ RESERVATION CUT-OFF DATE: JULY 17, 2013 ✂

To make reservations, please call the Gaylord Opryland at 866-972-6779; press option 2, then option 1 to reach a reservation agent, and be sure to mention NCRA to receive the discounted rate. You may also book your room online at www.ncra.org/convention.

NCRA Rate: \$155
for single/double occupancy

Gaylord Opryland will honor NCRA's special discounted room rates until 1 p.m. on Wednesday, July 17, 2013, or until the block is sold out.



The Gaylord Opryland is located just 10 minutes from the Nashville International Airport (BNA) and offers easy access to downtown Nashville and local attractions. You can rely on various taxi and shuttle services for getting from the airport to the resort.

SAVE ON AIRFARE WITH AmTRAV

Take advantage of exclusive discounts on airfare by using AmTrav Corporate Travel (AmTrav). As NCRA's official travel agency, AmTrav will provide custom itineraries using the best available routing, at the lowest possible fares.

To make reservations, please contact AmTrav by phone at 800-795-8371, or via email, NCRA@amtrav.com; agents are available weekdays from 7:00 a.m. - 11:00 p.m. (Central Time). Be sure to mention NCRA to receive the discounted rates. You may also purchase tickets online at www.amtrav.com/ncrat. A \$25 booking fee will apply to reservations made by phone, and a booking fee of \$10 will be applied to reservations made online.

AIRPORT SHUTTLE

The Gaylord Opryland offers shuttle service from the Nashville International Airport to the resort. Look for the Gaylord Opryland Welcome Desk on the lower level of the airport between the two escalators. An agent can assist with your travel needs and ticket purchase, or use the kiosk located near the welcome desk.

PARKING

Valet parking is available at the Gaylord Opryland for \$26 (overnight) for hotel guests; daily self-parking is available for a rate of \$20 per day.

WEATHER

Nashville's average high temperature in August is 88 degrees and the average low is 68 degrees, but beneath the Gaylord Opryland's climate-controlled glass atrium, the temperature will stay at 72 degrees.

Meeting room temperatures tend to be cool; as such, we recommend you bring a sweater or jacket to the sessions.

2013 NCRA CONVENTION & EXPO REGISTRATION FORM

August 8-11 • Nashville, Tenn. Early Registration Deadline: July 17, 2013

PARTICIPANT INFORMATION FULL NAME	Nickname for Badge	NCRA I.D. Number	Is this your first NCRA Convention? <input type="checkbox"/> Yes <input type="checkbox"/> No
Mailing Address	City	State	Zip
Email	Daytime Phone	Cell Phone	<input type="checkbox"/> Check here if this is an address change.
EMERGENCY CONTACT NAME	Daytime Phone	Cell Phone	Please contact NCRA if you require any special accommodations to fully participate in this event. All information provided will remain confidential.

Opt Out. By registering for this event you are providing permission to receive emails, mailings and faxes related to the convention, including promotional emails from official exhibitors and sponsors. Please check box if you prefer not to receive emails from convention exhibitors and sponsors.

REGISTRATION OPTIONS & FEES	Member	Nonmember	Instructor/Student
A. All-Inclusive Discount Package Best Value! Includes admission to all seminars, the Premier Session, Opening Reception, Awards Luncheon, President's Party, the Annual Business Meeting and 3-Day Expo Pass.			
<input type="checkbox"/> \$130 With General Seating	<input type="checkbox"/> \$555	<input type="checkbox"/> \$655	<input type="checkbox"/> \$505
<input type="checkbox"/> \$255 With VIP Seating	<input type="checkbox"/> \$680	<input type="checkbox"/> \$780	<input type="checkbox"/> \$630

B. Partial Registration Includes admission to all seminars on the days registered, the Premier Session, Annual Business Meeting, and a 3-day Expo Pass. Social events are not included.			
Three Days	<input type="checkbox"/> \$450	<input type="checkbox"/> \$550	<input type="checkbox"/> \$400
Two Days (<input type="checkbox"/> Fri/Sat <input type="checkbox"/> Sat/Sun)	<input type="checkbox"/> \$380	<input type="checkbox"/> \$480	<input type="checkbox"/> \$330
One Day (<input type="checkbox"/> Fri or <input type="checkbox"/> Sat)	<input type="checkbox"/> \$300	<input type="checkbox"/> \$400	<input type="checkbox"/> \$250
Sunday Only	<input type="checkbox"/> \$230	<input type="checkbox"/> \$330	<input type="checkbox"/> \$180

C. EXPO Pass Only Expo pass registrations allow access to the Expo Hall only; they do not include participation in seminars, social events, etc.			
<input type="checkbox"/> \$0	<input type="checkbox"/> \$0	<input type="checkbox"/> \$0	<input type="checkbox"/> \$0

D. Special Programs			
National Speed Competition	<input type="checkbox"/> \$110	N/A	
Realtime Competition	<input type="checkbox"/> \$110	N/A	
Special Offer - Speed & Realtime Combo	<input type="checkbox"/> \$200	N/A	

PUNCTUATION WORKSHOP: Included in the All-inclusive and Friday packages. Registration is limited.
 TEACHERS' WORKSHOP: Included in the All-inclusive and Saturday packages. Registration is limited.

E. Certificate Programs Includes a 3-Day Expo Pass; Social events are not included.			
Realtime Systems Administrators Workshop	<input type="checkbox"/> \$500	<input type="checkbox"/> \$600	
Realtime Systems Administrators Exam	<input type="checkbox"/> \$135	<input type="checkbox"/> \$150	
Certified Reporting Instructor (CRI) Orientation	<input type="checkbox"/> \$275		

F. Pre-Convention Vendor Workshops Intensive training Seminars on Thursday, Aug. 8 (includes 3-Day Expo Pass; select vendor workshop below.			
<input type="checkbox"/> Advantage Software/Eclipse <input type="checkbox"/> AristoCAT	<input type="checkbox"/> \$300	<input type="checkbox"/> \$400	
<input type="checkbox"/> Gigatron/Stenocat <input type="checkbox"/> ProCAT <input type="checkbox"/> Stenograph			

G. Networking Packages Includes Opening Reception, Awards Luncheon, President's Party, Premier Seminar, the Annual Business Meeting, and Expo Pass			
Networking Package General Seating	<input type="checkbox"/> \$245	<input type="checkbox"/> \$305	
Networking Package VIP Seating	<input type="checkbox"/> \$370	<input type="checkbox"/> \$430	

H. Individual Social Event Tickets			
Social event tickets are NOT included with Partial Registration or Certification Programs Packages and must be purchased separately.	Member	Non-member	Guest
Opening Reception (Thurs.)	<input type="checkbox"/> \$70	<input type="checkbox"/> \$90	<input type="checkbox"/> \$70
Awards Luncheon (Sat.)	<input type="checkbox"/> \$75	<input type="checkbox"/> \$95	<input type="checkbox"/> \$75
President's Party (Sat.) - General Seating	<input type="checkbox"/> \$100	<input type="checkbox"/> \$120	<input type="checkbox"/> \$100
President's Party - VIP Seating	<input type="checkbox"/> \$225	<input type="checkbox"/> \$245	<input type="checkbox"/> \$225

DONATION: SPONSOR A STUDENT (details on page 3)	<input type="checkbox"/> \$25	<input type="checkbox"/> \$50	<input type="checkbox"/> \$100	<input type="checkbox"/> \$130
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METHOD OF PAYMENT For your convenience, you can pay 50% now and 50% by the registration deadline of July 17. You will be invoiced for the remaining balance.

TOTAL AMOUNT NOW:	\$	50% OF TOTAL AMOUNT:	\$	<input type="checkbox"/> Check payable to NCRA enclosed. (\$35 fee for returned checks)
<input type="checkbox"/> AmEx	<input type="checkbox"/> Discover	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Visa	Credit Card Number:
Expiration Date:	Security Code:	Signature:		
Billing Address:				

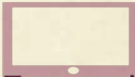


NCRA OFFERS EARLY-BIRD REGISTRANTS THE CHANCE TO WIN A FREE HOTEL STAY.

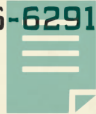
REGISTER ONLINE AND BOOK YOUR HOTEL ROOM BEFORE FRIDAY, JUNE 14 FOR YOUR CHANCE TO WIN THREE FREE HOTEL NIGHTS AT THE GAYLORD OPRYLAND. REGISTER TODAY. YOU COULD BE THE LUCKY WINNER!

FOUR WAYS TO REGISTER NOW

Online at NCRA.org/Convention



Fax registration form to 703-556-6291



Mail form to: NCRA Meetings
8224 Old Courthouse Rd.
Vienna, VA 22182 - 3808



Call toll-free: 800-272-NCRA (6272)
Outside the U.S.: 703-556-NCRA (6272)



NCRA.org

